

Dear guests,

Bled Rose Hotel is welcoming guests!

We are fully operational from June 1st, 2020.

All inquiries and information are available through sales@bledrose.com or +386 4 579 6000.

The world is currently on hold, but life continues.

We would like to present the safety measures that Bled Rose Hotel has taken on to ensure our health and safety of our guests and employees.

We invite you to experience a comfortable and pleasant stay in our hotel.



Additional Health and Safety measures

Flexible reservations

- All directly booked reservations can be changed for any new date within 12 months from the original booking date – free of charge.
- Please note that a rate adjustment may be applicable, depending on the season's change.
- Every inquiry is handled individually and is subject to availability.

À-la-carte breakfast and private dining

Our restaurant has taken special safety measures to provide the highest hygiene standards in the kitchen and in service, with minimum public exposure:

- Self-service buffet breakfast is replaced by a full **à -la-carte breakfast menu**.
- Guests can enjoy delicacies and specialties in **the privacy of their rooms any time during the day**. They are also **welcome in our restaurant**.
- **Self-service buffets are no longer available** during our meals.
- There is a **distance of at least two meters** between the tables in the restaurant.
- There will be **more restaurant staff** working in the restaurant than usual.
- We accept 50 % less daily guests in our restaurant than usual.

Front Desk information

Our check in and check out procedures have been improved for your safety.

- Guests may receive **all additional information** about the hotel and surroundings **in the privacy of their own room**, if desired.
- Every room is left unoccupied for at least **48 hours before new arrival**.
- **Antibacterial soap, hand sanitizers and disposable gloves** are available in each room, as well as in all public places.
- **A towel set is packed individually** and placed in the room.
- **Early check-in and late check-out are available on request**.
- All hand-carry items, luggage and strollers **are disinfected at check-in**.

Hygiene standards

- Hygiene standards and safety of our guests and employees are our priority.
- Bled Rose Hotel strictly follows the guidelines of the National Institute for Public Health (NIJZ) for disease control and prevention, as well as the World Health Organization's (WHO) guidelines.

Health and Safety measures

To ensure safety of our guests we have taken on the following preventive measures:

- The Top-Down cleaning process; all the disinfecting cleaning supplies are carried in designated containers and are **pre-packed in advance**.
- All the wet-cleaning tools (e.g. mops) are pre-packed and **for single use only**.
- All rooms are carefully **cleaned and disinfected after each departure** and on daily basis during your stay. All the cleaning procedures are in accordance with high housekeeping standards and are supervised regularly.

- Rooms are divided into different zones; each area is cleaned differently:
 - **Bedroom area:** Hard surfaces are cleaned and disinfected using active oxygen spray, which is **safe for health and environment**. Upholstery is steam cleaned. Atomizers are used for **efficient disinfection, using micron-sized biocidal solution**, which is non-toxic and safe for environment.
 - **Bathroom area:** liquid acid-free disinfectant cleaners are used for disinfecting the bathrooms. All the surfaces **are disinfected with active oxygen**.
- Linens and towels are put in special **laundry bags and handled carefully**. Our laundry facility is one of the indisputable advantages of the Bled Rose Hotel. This enables us **a full control over the laundry services** with no third party involved.
- **All rooms are ventilated daily.**
- All the chemicals are used in accordance with **WHO recommendations** and are safe for our guests and employees.
- All public areas are disinfected with **a non-contact sterilizer developed in our company**.
- **Door handles, handrails and elevator buttons** are disinfected daily in accordance with WHO recommendations.
- Air filters are disinfected through **ionization, filtering and UV-C disinfection**.
- All public areas have shoe-sanitizing stations.
- Air ventilation and air conditioning **are monitored regularly**.

Care for our employees

- **All employees have regular medical check-ups.** Their temperature is measured every day.
- All employees are provided with **face masks, gloves, shoe covers and disinfectant wipes** according to work standards and WHO recommendations. They wear uniforms.

Privacy

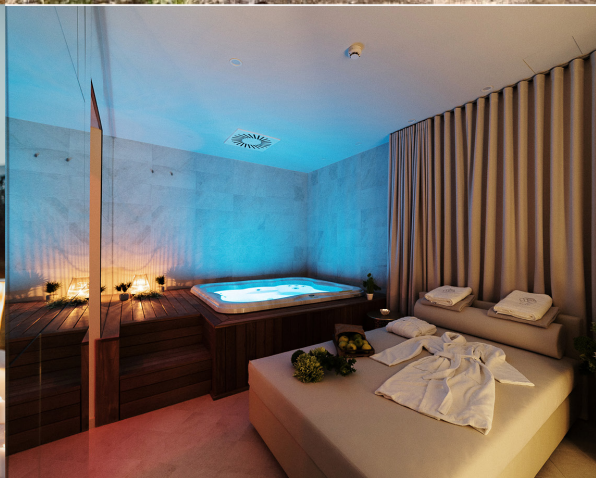
Bled Rose Hotel provides 24/7 service and takes the highest care for your privacy.

The comfort and security of our guests are our priorities.

Good to know

On site, there is a well-known **medical center - Diagnostic Center Bled**, with specialists of different specializations.

There are **a public health care center and a pharmacy** within walking distance.



We care. We invite. You are safe with us.